

Porting of telephone number from wireless provider Cingular to Sprint PCS not completed as promised. Promised date was December 18th, 2003. Had to call and wait on hold 30 minutes to get information that process had been stopped, with no explanation why. Only that it would require another 24 hours as the process has to be resubmitted. If a call had not been placed to followup, process would've halted and never been restarted as noted by customer service.